

Duke, Daphne

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From: Gates, Nina
Sent: Friday, January 16, 2015 2:37 PM
To: Duke, Daphne
Subject: FW: Uber

From: Jordan Chris [<mailto:gnu2308@googlemail.com>]
Sent: Friday, January 16, 2015 2:15 PM
To: PSC_Commissioner.Hall; PSC_Commissioner.Howard
Subject: Uber

Hi,

I just read that you guys are putting a stop to Uber. I have used Uber on several occasions and I have to tell you how disappointed I am in this news. Have you ever tried to use a taxi service in Charleston on a regular basis? It has to be one of the worst run industries in the country. Rude dispatchers, drivers that pull away because they don't want to go where you need to go, and long wait times.

Before you say Public safety let me cut you off... how safe are the roads going to be Saturday night at 2am when people get behind the wheel intoxicated because they cannot get a cab?

I have a friend who got into an accident with an Uber driver where the Uber driver was at fault... he said Ubers insurance paid 100% and he had no issues getting his car fixed. Seems like that is a good example of Ubers insurance working.

This bureaucratic nonsense needs to stop, figure it out, and let us keep the best option we have for getting around the city in a safe and hassle free way.

Thank you,

Chris Jordan
Charleston/South Carolina tax payer, voter, and Uber user.